

### **Town of Concord Senior Transportation Application Guidelines:**

All trip requests will be evaluated with MEDICAL and HEALTH purposes being our top priority. Reservations should be made 48 hours in advance and we allow up to two months. Hours for calling are 8:15a.m. – 3:00p.m. Monday through Friday. Please note the van is not handicap accessible. Call 592-2768 to arrange.

**If you have any medical appointment that you must attend (dialysis, chemotherapy, etc.) please be sure to have an alternate method of transportation in case of unsafe driving conditions (weather, van problems). We do shut down in bad weather.**

In order to ride the van, you must:

Be currently living in the town of Concord.

Be 60 years old or older.

Passengers are asked to contribute to each trip, with all contribution confidential.

#### **\$4.00 Suggested Donation per Trip**

No one will be denied services because of inability to pay.

#### **TOWN OF CONCORD SENIOR VAN REMINDERS:**

1. Always be ready for your ride 15 minutes early.
2. It is your responsibility to be at the agreed upon destination for your return ride home.
3. **You must be able to walk on and off the van on your own.**
4. You must be able to carry anything you bring with you on and off the van yourself.
5. You must wear your seatbelt at all times while riding on the van.
6. Immediate notification of a cancellation is requested. You could deprive other's a ride.
7. No pets are allowed except for Seeing Eye dogs or registered service animals
8. You are responsible for having clean hygiene while traveling on the van.
9. We want to keep the Concord Senior Van clean and safe for all our riders. **NO DRINKING, EATING OR SMOKING ALLOWED.**

Please remember that the cost of gas continues to rise and we are trying to run a cost-effective transportation service in our community. Not being available for pickup for scheduled rides may have consequences. When scheduling your rides, we may ask that you travel with other passengers so that we can combine trips to serve as many as possible and save on gas.